SAN FRANCISCO AIRPORT COMMISSION



January 20, 2015

9:00 A.M.

Room 400 - City Hall #1 Dr. Carlton B. Goodlett Place (400 Van Ness Avenue) City and County of San Francisco

EDWIN M. LEE, MAYOR

COMMISSIONERS LARRY MAZZOLA President LINDA S. CRAYTON Vice President ELEANOR JOHNS RICHARD J. GUGGENHIME PETER A. STERN

> JOHN L. MARTIN Airport Director

SAN FRANCISCO INTERNATIONAL AIRPORT SAN FRANCISCO, CALIFORNIA 94128

Minutes of the Airport Commission Meeting of January 20, 2015

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AIRPORT COMMISSION MEETING MINUTES January 20, 2015

A. CALL TO ORDER:

The regular meeting of the Airport Commission was called to order at 9:00 AM in Room 400, City Hall, San Francisco, CA.

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B. ROLL CALL:

Present:

Hon. Larry Mazzola, President Hon. Linda S. Crayton, Vice President Hon. Eleanor Johns Hon. Richard J. Guggenhime Hon. Peter A. Stern

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C. ADOPTION OF MINUTES: The minutes of the regular meeting of December 16, 2014 were adopted unanimously.

No. 15-0001

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- D. DIRECTOR'S REPORT:
 - 1. <u>Annual Report of Airport Contract Awards to Local and Disadvantaged</u> <u>Enterprises, Fiscal Year 2013-2014</u>

FY 2013-2014 Annual Report of Airport Contract Awards to LBEs and DBEs.

Ms. Sandra Crumpler, Manager, Small Business Affairs, said for FY 2013/14 this Commission approved over \$164 million in contract awards for construction contracts, Professional Services Contracts, and concession leases. Of the eight construction awards, local businesses, referred to as LBEs, were awarded six of these contracts. Fifty two percent of the sub contracting work went to LBE subcontractors. Of the 14 professional services contracts awarded, LBEs received 47% of the dollars awarded. In addition, one concession lease and two concession permits, which were one year terms, were awarded and they were the two pop-up retail kiosks to McEvoy of Marin, LLC and The Collector, LLC, both located in Terminal 3 and the Airport Travel Agency located in the International Terminal. These significant awards represent a collaborative team effort among Airport staff, Design and Construction, Small Business Affairs office, Revenue Development & Management, and the City's Contract Monitoring Division (CMD). In accordance with the City's LBE Ordinance and the FAA DBE Regulations, staff submitted these annual reports to the Director of CMD and the FAA Supervisor's office, both in LA and Washington, DC. A copy of the annual report is provided for your review contains a detailed list of contract awards to all businesses and contractors, including local small businesses.

Commissioner Crayton thanked Ms. Crumpler for the hard work, outreach, long hours and work product that you and your team put in on behalf of the Airport and folks trying to get work with the Airport. I applaud you for that, even though some of the rules that you started with have changed. I applaud you because despite a lot of the adversities that have confronted you, you persevered and found ways to do a wonderful job and to represent this Airport. I've looked at reports from some other airports and you have really surpassed what others have done. You need to be applauded for that. I know you're reaching retirement and I'm not looking forward to that at all, and I'm wishing there was something I can do about it but I know you want to retire. You look younger everyday. But regarding contracts, are we always making sure there's a DBE requirement? Are there legal ratifications that state that we can or we cannot do that on certain contracts?

Ms. Crumpler replied yes. We can also make it clear at the pre bid meetings.

Commissioner Crayton said that sometimes people don't attend pre-bid meetings and then try to catch up. I'm sure you're working on a manual of some sort.

Ms. Crumpler replied that we have a manual.

Commissioner Crayton said we have a record that we can be proud of as a result of your hard work and the team.

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E. ITEMS INITIATED BY COMMISSIONERS: There were no items initiated by Commissioners.

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- F. ACTION ITEMS RELATING TO ADMINISTRATION, OPERATIONS & MAINTENANCE: Item No. 2 was moved by Commissioner Crayton and seconded by Commissioner Stern. The vote to approve was unanimous.
 - 2. <u>Amendment to the Fiscal Year 2014/15 Airport Rates & Charges</u>

No. 15-0002

Resolution approving amendment to the Fiscal Year 2014/15 Airport Rates and Charges.

Mr. Leo Fermin, Chief Business & Finance Officer said this year's rates and charges include an increase in the Taxi Trip Fee from \$4.00 to \$5.00 and eliminates the Short Trip Fee in exchange for queuing priority upon return to the Airport. We are requesting your approval to delay this trip fee increase until mid June. Work still needs to be completed on the new Ground Transportation Management System to give priority to trips within a certain radius and the SFMTA still has to approve an increase to the customer. We expect both to be completed by mid June and then we will make the changes.

Commissioner Johns noted that we did anticipate this, we just didn't realized the timeframe. It's purely a time situation to get it up and running.

Mr. Fermin replied that's correct Commissioner. We expect SFMTA to approve this trip fee in February.

Commissioner Johns asked if it's the Ground Transportation Management system that isn't ready yet.

Mr. Fermin replied that's expected to be ready by the end of June.

Item No. 3 was moved by Commissioner Crayton and seconded by Commissioner Guggenhime. The vote to approve was unanimous.

- 3. <u>Award Professional Services Contract 8768.41 Project Management Support</u> <u>Services for the Airport Hotel Program - PGH Wong/MCK, a Joint Venture -</u> <u>\$2,938,000</u>
 - No. 15-0003 Resolution authorizing Director to award Professional Services Contract No. 8768.41, Project Management Support Services for the Airport Hotel Program, to PGH Wong/MCK, a Joint Venture, in an amount not to exceed \$2,938,000 for the first year of services.

Mr. Geoff Neumayr, Deputy Director, Design & Construction said this items awards the Project Management Support Services to PGH Wong/MCK, a Joint Venture for the first year of services in the amount not to exceed \$2.9 million. The scope of work will include pre-construction & design management services, project controls services including both cost & schedule management, and construction management & inspection services.

Four proposals were received and a three-member selection panel was convened to rank and score the technical qualifications and the interviews. The three highest ranked firms were invited to the oral interviews. Based on the scores of the proposals, Staff has determined that the PGH Wong/MCK team was the highest ranked proposer. Their final score included an LBE rating bonus of 7.5%. Staff has negotiated the terms and conditions of this contract. The anticipated not to exceed amount of this contract is \$9 million with a duration of 42 months. Staff will return to the Commission each year to review the contract based on the consultant's overall performance. CMD has approved a 22% LBE goal and the consultant is committed to meeting this goal.

Commissioner Crayton noted that we had an LBE rating, but not a DBE rating.

Mr. Neumayr replied we still have a goal of 22% for sub-consultant. The 7 $\frac{1}{2}$ % rating bonus was due to the joint venture participant. So we did it on both levels.

Item No. 4 was moved by Commissioner Crayton and seconded by Commissioner Stern. The vote to approve was unanimous.

4. Award Professional Services Contract 10010.41 - Project Management Support

<u>Services for New Boarding Area B Project - Parson Brinckerhoff and AGS, Inc.</u> Joint Venture (T1³ Joint Venture) - \$4,300,000

Award Professional Services Contract 10011.41, Project Management Support Services for the Terminal 1 Center Renovation Project - AECOM/Cooper Pugeda Management Joint Venture (ACJV) - \$3,500,000

 No. 15-0004
Resolution awarding Professional Services Contract 10010.41, Project Management Support Services for the new B/A B Project, to Parson Brinckerhoff and AGS, Inc. J.V. (T1³ JV) in an amount not to exceed \$4,300,000 for the first year of services, and Professional Services Contract 10011.41, Project Management Support Services for Terminal 1 Center Renovation Project, to AECOM/Cooper Pugeda Management Joint Venture (ACJV) in an amount not to exceed \$3,500,000 for the first year of services.

Mr. Neumayr said this item seeks award of two Project Management Support Services for the first year of services. One is to T1 Cubed, a joint venture consisting of Parsons Brinckerhoff & AGS, Inc. for the new Boarding Area B Project in a not to exceed amount of \$4.3 million. And the other to AECOM and Cooper Pugeda, a Joint Venture for the Terminal 1 Center Renovation Project in a not to exceed amount of \$3.5 million. The scope of work for both of these contracts includes pre construction and design management services for the Design Build Contract, Project Control Services as well as Construction Management and Inspection Services. Staff issued a single request for qualifications for the selection of both contracts. Five proposals were received. A five-member selection panel was convened to rank and score the technical qualifications and interviews. The four highest ranked firms were invited to interview. Based on the scores of proposals, Staff determined that AECOM/ Cooper Pugeda management team was the highest ranked proposer and T1 Cubed was the second highest ranked proposer. The highest ranked proposer was allowed to select the preferred project and the AECOM & Cooper Pugeda team selected the Terminal 1 Center Renovation Project and the T1Cubed team was offered the new Boarding Area B project. Staff has negotiated the scope, terms and conditions for both contracts. The anticipated not to exceed amount for the AECOM & Cooper Pugeda Joint Venture team is \$23 million for a duration of five years, and a \$29 million lump sum for the T1 Cubed Joint Venture contract for a duration of six years. Staff will return to the Commission each year to renew these contracts based on the consultant's overall performance. Since both contracts will exceed \$10 million, pending your approval, the Airport will request Board of Supervisors approval for both contracts. CMD approved a 20% LBE goal for both contracts and both consultants have committed to achieving this goal.

Item Nos. 5 and 6 were called together. They were moved by Commissioner Crayton and seconded by Commissioner Mazzola. The vote to approve was unanimous.

5. <u>Modification No 1. to International Terminal Equipment Maintenance and</u>

Operating Agreement No. 12-0064 with San Francisco Terminal Equipment Company, LLC - \$3,000,000

No. 15-0006

Resolution approving Modification No. 1 to International Terminal Equipment Maintenance and Operating Agreement No. 12-0064 with San Francisco Terminal Equipment Co., LLC, to increase patron assistance and document verification services funding by \$3,000,000, for a total amount not to exceed \$21,000,000 fo the remainder of the agreement term which expires June 30, 2021.

Mr. Jeff Littlefield said I'm actually going to start with Item No. 6 and then followup with Item No. 5 in that order. We are requesting award of Contract 10506.43 for installation and maintenance of Automated Passport Control APC Kiosks in the International Terminal to Vancouver Airport Authority in an amount not to exceed \$2,450,000 for a period of three years with two one-year options. These kiosks, which have been deployed in several other large category X airports, have significantly improved wait time for international arriving passengers. They allow travelers to transmit their passport and flight information electronically to U.S. Customs and Border Protection, making passenger processing much more efficient, particularly during peak times. The increased through put from this technology will reduce overall wait times inside Federal inspection areas and improve SFO's customer service ratings overall. In July 2014, four proposals were received from Vancouver Airport Authority, SITA, GCR, and ARINC. Of these proposers, Vancouver Airport Authority was ranked the highest by a threemember panel selection committee consisting of two Commission employees and an international airline station manager. Staff determined that Vancouver Airport Authority was the highest ranked proposer and therefore eligible for award of this contract. Negotiations are now complete. If awarded, we plan to initially install a total of 40 APC units...20 units on both the A side and the G side of international arrivals. We look forward to these enhancements to improve the international arrivals experience overall.

In order to insure smooth and efficient customer use of the APC units, we're requesting approval of Modification No. 1 to the International Terminal Equipment Maintenance and Operating Agreement to provide interim patron assistance and document verification services. This is essentially customer service staffing that's necessary in order to process customers using these units. As you may recall, the agreement went into effect July 1, 2012, and expires June 30, 2021, with a total not to exceed amount of \$18 million. The Airport is requesting authorization to increase this by \$3 million, allowing us to primarily staff the APC units and at the same time provide a moderate increase in wheelchair services for travelers with special needs who require transport from the International Terminal to the Rental Car Center as demand for this type of activity has increased. We anticipate full implementation of APC kiosks by March 2015. As this is a significant customer service enhancement and technology related step forward, I ask your approval of this item, which will then be subject to Board of Supervisors approval.

Commissioner Guggenhime said I've seen this in Miami. Everyone uses it and it

significantly increases the speed going through. You avoid the huge lines which we now have at SFO. To me it's a no-brainer. It's terrific. I'm very enthusiastic.

Commissioner Johns asked if there is any Federal reimbursement, or is it purely infrastructure for airport customer service? Will we hire jobs for these customer service positions?

Mr. Littlefield said initially it's going to go through the SFOTEC contract. Post 2016 we will issue an RFP to have it run through the information booth contract.

Commissioner Johns asked what is SFOTEC and how would that work?

Mr. Littlefield replied SFOTEC is a consortium at SFO and they have a contract with the airport.

Mr. John Martin, Airport Director said it's a consortium of airlines in the International Terminal and they will sub-contract to a company.

Commissioner Johns assumed that we don't control those jobs.

Mr. Martin replied not until 2016 when we put out our own RFP.

Commissioner Johns asked how we coordinate this passport control mechanism with the Federal agents that handle it.

Mr. Littlefield said we've been with them the whole time leading up to this award, where we would position the units on the A side and the G side, what passenger flow would look like, and the staffing associated with it ... this impacts their staffing as well.

Commissioner Guggenhime asked what happens when you put your passport in? Something comes out instead of that form. You still give it to the guy when you leave, like you did before.

Commissioner Johns said I'm just trying to understand how it all works together since it's our equipment but their requirements.

Mr. Littlefield said it ties into their system and when you go through Customs you put in your information.

Commissioner Johns asked if it's essentially their software and our hardware.

Mr. Littlefield said it feeds into their system.

Commissioner Crayton said I think it's wonderful, I'm going to vote for it, but I have a question. Since we don't have actual oversight of it at this particular point in time, in 2016 when we go out for an RFP will we then have the opportunity to make certain that DBEs and LBEs have an opportunity to get some of the work.

Mr. Littlefield replied yes. But this is just for the staffing piece of it.

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- 6. <u>Award of Contract No. 10506.43 Automated Passport Control Kiosks -</u> Vancouver Airport Authority - \$2,450,000
 - No. 15-0007 Resolution awarding Contract No. 10506.43 for installation and maintenance of Automated Passport Control (APC) Kiosks in the International Terminal to Vancouver Airport Authority (YVRAA) in an amount not to exceed \$2,450,000 for a period of three years with two one-year options exercisable at the sole discretion of the Airport Commission.

Item No. 7 was moved by Commissioner Crayton and seconded by Commissioner Guggenhime. The vote to approve was unanimous.

7. <u>Application-Based Commercial Ground Transportation License and Services</u> <u>Agreement with Airport Research and Development Foundation ("ARDF")</u>

No. 15-0008 Resolution authorizing an agreement with Airport Research and Development Foundation, to provide SFO and other airports with ground transportation trip fee collection services using SFO-developed and owned intellectual property with service development fee payments to SFO of 25% of collection, and clearinghouse fees paid to ARDF by participating airports.

Mr. Fermin said smart phone apps are growing in usage to match car drivers with potential riders, so in order to track these vehicle trips at the Airport so we can collect and audit trip fees, the Airport's ITT staff has developed a way to create a technology GEO fence around the Airport. This system uses driver smart phones to track trips. The system accepts data from each Transportation Network Company each time one of their drivers enters the Airport GEO fence area, drops off or picks within the GEO fence, and exits the GEO fence. The Airport applied for a patent on this technology and we would like to make the technology available to other airports to use as a service for the industry. We recommend using an airport industry not for profit trade organization to provide trip fee collection and clearinghouse services to other airports. This will enable other airports to use SFO technology at reasonable rates in a manner consistent with a not for profit mission of providing services and representation to airports. We seek award of a two year agreement with three one year options to Airport Research and Development Foundation (ARDF), a non profit. ARDF will collect trip fees for SFO at no charge for the first year, thereafter we will pay a service fee of 5% of the trip fees collected on our behalf. When ARDP collects trip fees for other airports they will charge 5% of the amount collected as their service fee and 1/4 of that amount will be paid to us as a service development fee to recoup our cost in developing the proprietary technology. Currently, airports in California, Denver, Chicago, and Nashville have regulatory body approval to issue permits to app based transportation services. Initially, these will be the airports to which ARDP will first offer this service. We will next seek Board of Supervisors approval.

Commissioner Stern asked if ARDF will own the longer term development of the code base, or are we going to still play a role in that?

Mr. Fermin said no, we own the code base and we will get them a license.

Commissioner Stern asked if they are going to continue to do any development against that, or are we going to own subsequent development?

Mr. Fermin said they will also do development to expand the system to be able to handle multiple airports.

Commissioner Stern said okay, just one thing I want to raise is that I want to make sure that we see a road map on any subsequent development they do and make sure there's no implications against the patent and what not. But I think this is a phenomenal program without a doubt. It's nice being that we're in the center of Silicon Valley and setting these standards for innovation and what not. Congratulations to the staff.

Mr. Fermin said we'll certainly make sure to address your point.

Commissioner Crayton said I just want to say I agree that it is a phenomenal program but I want to underscore what Commissioner Stern said. It's absolutely imperative because I can see them going in and next thing you know it's their system. There has to be some way, and I know that we have absolutely brilliant attorneys, there has to be a way in which we have oversight of that entire process because it gets away from you. I come from an industry where that's happened. I'm just elated that we're on top of everything in terms of introducing this, however, not everyone wants to do the right thing. So, having said that I would underscore what Commissioner Stern said in terms of making sure every "i" is dotted and every "t" is crossed to ensure that we absolutely have oversight of any changes or modifications to that process.

Mr. Fermin said we certainly will.

Commissioner Johns noted that when you said it's based on their own cell phone service, what happens if they turn it off?

Mr. Fermin said they actually have to turn it on to report back to their company so when they do that their company then transmits the data to us.

Commissioner Johns said if they enter the airport and they had it turned off ...

Mr. Martin said they can't get their money from the company if their phone is turned off.

Item No. 8 was moved by Commissioner Crayton and seconded by Commissioner Johns. The vote to approve was unanimous.

8. <u>Restaurant Employee Benefits Surcharge</u>

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No. 15-0009

Resolution authorizing an increase in the Employee Benefits Surcharge, from 1% to 2%, assessed customers on pre-tax sales at restaurant locations where those tenants pay health benefits at a cost exceeding \$6.00 per hour.

Mr. Martin said just about a month ago the Airport Restaurant Employee Council and Local 2 agreed on a new labor agreement. As part of that agreement, I agreed to recommend to the Commission that the Employee Benefits Surcharge be allowed to be increased from1% to 2%. This largely reflects the high cost of healthcare and being able to maintain the existing health care package that the employees have today. I don't think the employees and the union would have been able to reach an agreement for maintenance of the healthcare coverage. The 2% fee is equivalent to what Oakland now has. The restaurant employees recently entered into a new agreement and the airport agreed to allow a 2% surcharge as well.

Commissioner Crayton applauded the team that worked on this. They did an excellent job coming to some agreement.

Commissioner Mazzola also commended John. The union had a 70 hour strike out here and he was able to put a stop to it and reach agreement. Thank you.

Commissioner Johns noted that it says staff recommends the 2% surcharge be allowed at Airport locations where food and beverage operators pay health benefits at a cost exceeding \$6.00 per hour. Is that everyone?

Mr. Martin replied there are some.

Commissioner Johns asked how do you determine who?

Mr. Martin said there are a few non-union restaurants and their health package is not close to the \$6.00 per hour level.

Commissioner Johns ... so they will only be able to pay the 1%.

Mr. Martin said they can't even do the 1%.

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- G. CONSENT CALENDAR OF ROUTINE ADMINISTRATIVE MATTERS: The Consent Calendar, Item Nos. 9 through 17, was moved by Commissioner Crayton and seconded by Commissioner Mazzola. The vote to approve was unanimous.
 - 9. Execution of an Amended and Restated Letter of Credit and Reimbursement Agreement with MUFG Union Bank, N.A. to Extend the Letter of Credit with a Principal Amount of \$89,495,000 to Secure the Commission's Issue 37C Bonds for a New Term of Four Years

No. 15-0010 Resolution approving the execution of an Amended

and Restated Letter of Credit and Reimbursement Agreement with MUFG Union Bank, N.A., for the extension of a Letter of Credit with a principal amount of \$89,495,000 to secure the Commission's Issue 37C bonds for a new term of four years.

- 10. <u>Authorization to Issue a Request for Qualifications/Proposals for Professional</u> <u>Services Contract No. 9034.41, Project Management Support Services for the</u> <u>Demolition of Terminal 2 Air Traffic Control Tower and Terminal 2 Office Tower</u> <u>Modifications Project</u>
 - No. 15-0011 Resolution authorizing the Director to issue a RFQ/P for Professional Services Contract No. 9034.41, Project Management Support Services for the Demolition of Terminal 2 Air Traffic Control Tower and Terminal 2 Office Tower Modifications Project.
- 11. <u>Authorization to Issue a Request for Qualifications/Proposals for Professional</u> <u>Services Contract No. 10511.41, Project Management Support Services for the</u> <u>Security Infrastructure Program</u>
 - No. 15-0012 Resolution authorizing the Director to issue a RFQ/P for Professional Services Contract 10511.41, Project Management Support Services for Airport Security Infrastructure Program.
- 12. <u>Modification No. 3 to Contract No. 8998 Baggage Handling System in Terminal 2</u> - Siemens Postal, Parcel & Airport Logistics, LLC - \$1,295,975
 - No. 15-0013Resolution approving Modification No. 3 to Contract
No. 8998 with Siemens Postal, Parcel & Airport
Logistics, LLC to exercise the third and final one-year
option in an amount not to exceed \$1,295,975, for a
new total contract amount not to exceed \$8,609,830.
- 13. <u>Authorization to Accept Proposals for the Terminal 3 Specialty Retail Store</u>
 - No. 15-0014 Resolution approving the revised lease specifications and proposal requirements, and authorizing staff to accept proposals fo the Terminal 3 Specialty Retail Store Lease B.
- 14. <u>Authorization to Exercise the Three-Year Option, under AlClear, LLC's Expedited</u> <u>Traveler Service Lease No. 12-0021</u>

No. 15-0015 Resolution authorizing to exercise the three-year option, under AlClear, LLC's expedited Traveler Service Lease No. 12-0021, for an option term of June 1, 2015 through May 31, 2018.

15. <u>Amendment No. 5 to Lease No. HSTS02-09-A-CAN348 with the United States of America</u>

No. 15-0016 Resolution approving Amendment No. 5 to Lease No. HSTS02-09-A-CAN348 with the United States of America for land to be used by the Transportation Security Administration for placement of canine training aids.

Commissioner Johns asked where is that little piece of land?

Mr. Martin replied if you were driving back from Signature, before you get to the Coast Guard Station, right by our new Fire Rescue facility, there's a little triangular piece of land.

Commissioner Johns asked if there is a building on it. What kind of animal equipment are you talking about?

Mr. Martin replied there's no building there.

Mr. Fermin replied there are storage containers there.

Mr. Martin said there's storage equipment for testing the K-9s ... decoy bombs, things like that. There's not much demand for this little piece of property.

16. <u>Terminate Lease Agreement of the Boarding Area "F" Pharmacy, Health, and</u> <u>Beauty Store Lease No. 08-0133 with Buth-na-Bodhaige, Inc dba The Body Shop</u>

No. 15-0017 Resolution approving the termination of lease agreement of the Boarding Area "F" Pharmacy, Health, and Beauty Store Lease No. 08-0133 with Buth-na-Bodhaige, Inc. dba The Body Shop.

17. <u>Reimburse Alaska Airlines, Inc. in an Amount Not-to-Exceed \$683,230, for Early</u> <u>Relocation of its Interim Operations from Terminal 1 to the International Terminal</u>

No. 15-0018 Resolution approving a reimbursement to Alaska Airlines, Inc., in an amount not to exceed \$683,230, for the early relocation of its interim operations from Terminal 1 to the International Terminal.

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H. NEW BUSINESS:

Discussion only. This is the "Public Comment" section of the calendar. Individuals may address the Commission on any topic within the jurisdiction of the Airport Commission for a period of up to two (2) minutes. Please fill out a "Request to Speak" form located on the table next to the speaker's microphone and submit it to the Commission Secretary.

Mr. Troy Parker said first I want to speak to Item 1 on your agenda. The LBE DBE report, you know I heard a lot of LBE conversation but I really didn't get any DBE figures or any real idea of what's going on in that facet of contracting. And then the other part of that is that broken down to show each represented group as a contract or were they actually awarded because as a public taxpayer, I think we just need a little bit more information or at least let us know where we can find that information.

Mr. Martin said I would like to ask you to talk to Sandra Crumpler, who presented the report. After the meeting she can go through the details with you.

Mr. Parker said that'll be fine, but in the future I shouldn't have to talk to Ms. Crumpler if it can be available to the public and we can find it at our own convenience.

Mr. Martin said it is publicly available and she can put you on the mailing list as well to receive it on a regular basis.

Mr. Parker said okay, and the second issue I have was, I know Mr. Mazzola, I spoke to him earlier, he said that this is more Human Rights than Airport, but I would think the Commissioners oversee the entire operation of the Airport and I have real issue with some of the employment tactics. I was interviewed for a position, placed on the list as number 3 with a rule of 3 hiring which meant I would automatically be interviewed, and the job was awarded and filled without me ever getting any notification. I've been calling for maybe two months trying to reach people. I finally spoke with Ms. Stephanie Mayorga-Tipton maybe two weeks ago, I've tried the Commission Secretary all the way up to the Director of the Airport and you know, I mean you can say as Human Rights but, I think this Commission does have some responsibility in making sure that everyone in this area has the right and opportunity to participate in every aspect of our Airport and wherever our tax dollars go and awarded, so I'm not here to take up a lot of your time, and I don't think I'm more important than anyone else, but I think if I'm qualified for a position, it was looked over. What is happening to people who can't even prove their qualifications as well as I can who don't have UA documentation to show they've been a member for 25+ years who was called from Stanford University all the way from Minnesota to come help them convert a \$2 billion project. You know I mean I find it real troubling with what you guys are saying and allowing to happen here and I'm not saying that it's happening in every case, but I want to say let's make sure that it doesn't and let's make sure that it doesn't happen to anyone else. I appreciate your time. Thank you.

Commissioner Crayton said thank you very much for your comments and your concerns about that. I've been on the Commission since probably ... it's been a while but nevertheless. You may not have heard my comments. One of the things that we are very concerned about, not only LBEs but DBEs because that's the part of what we're about. We understand that the population is diminishing. We understand that some of

the rules that we were able to operate under previously, are no longer there. So, as an Airport, it's particularly one of the things that I pride myself in, is making certain that everyone has an opportunity where they're suppose to have an opportunity, is the way the contracts are awarded. And there are things that are not within our control in terms how applications for particular jobs, and I'm not talking about contracts. That goes through a process that the City runs before it even gets to this stage, in terms of interviewing, etc. So some of that is out of our control, I want to be honest with you about that. And I'm happy to talk to you at length about that. But, I agree, DBE, all of that information can be made available, and it has always been made available, that you can see it. And if you have questions, I want you to ask those questions and we can put them in forums where people make sure that they understand because, we work with all of the African American Chambers, the Filipino Chambers, the Asian Chambers, the Hispanic Chambers, wherever they are. Ms. Sandra Crumpler has been there, we supported them, we put out ads in the various ethnic newspapers, there's all kind of briefings to make sure that people know that these opportunities are available and yet we are bound by laws that we cannot break and that there are rules in terms how long this particular ordinance took place, etc. etc. So having said that, I think it's important that if there's other information that you feel that people don't understand, let us know so that we can make it even plainer than we have done in the past, to make sure that everyone has an opportunity to understand how to do business with the San Francisco Airport. That is most important to us and particularly with me and the people I've worked with and I want you to know that certainly, we take all of your comments to heart. Ms. Crumpler, I'm certain will be talking with you and I'm happy, myself, and anyone else to do that. I cannot speak to your specific concern because it's not something that we can do as Commissioners, however, regarding a job, but I will tell you that San Francisco really does a good job itself and the way that they do business. And if you can put it in writing so that if there's a specific concern about how it was done, I'll be more than happy to help you spirit that through.

Commissioner Mazzola said Mr. Parker, you got to clear something up for me. I thought you said you took a test, and I assume that was a written test, now you said you were interviewed. Did you take an oral test?

Mr. Parker replied, there seems to be multiple phases of this process.

Commissioner Mazzola asked Mr. Parker if he recently took the written.

Mr. Parker replied I did a written exam and after the written exam I was told I'd be notified. I didn't get a notification, I called for about a month. I never heard from anyone so I finally got hold a gentleman who said, you mean you didn't get notified, your interview is tomorrow. I said I don't know who scheduled it because I never spoke with anyone. So I went to that interview anyway, that oral examination.

Commissioner Mazzola ... do you remember who that was with?

Mr. Parker replied it was three gentlemen. It was at Human Resources, next to the Car Rental. I spoke with three individuals. And I received the ranking after that time ... they said you're number 3 on the list. And then I called because I never heard anything, I emailed Ms.Stephanie Mayorga-Tipton a number of times. She spoke to me a couple of times, then she just kind of stopped answering the phone, and then I was just told two

weeks ago that the position was filled. So, multiple emails, and I get every other email but I never get any that notifies me about any dates or testing or exams. You know I was the AACP Economic Development Chair for Minnesota, North Dakota and South Dakota for a number of years and some things happen by accident but there some times when I see things and they look and sound like a duck, I just call it a duck. We have to make sure that everyone has the opportunity to participate and as Commissioners you can't tell me you don't have authority over that, but you had enough political influence, knowledge and understanding, and connections to become a Commissioner over the Airport, so therefore you do have enough power to have conversations with people to at least make sure that these rules are being followed, that everyone has a real opportunity to participate. I'm not just here for me, I'm here for everyone that may be doing even worse than I am that wouldn't have the ability or knowledge to get to this office and speak with you guys or maybe their job won't allow them. I have to take off work, I sat in traffic over two hours to get here, just to explain this to you, just to see how as a Commission you would react, once you did get notified of what took place, so I'm not saying you have to correct my issue, but I would like to That's all I'm saying to you.

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I CORRESPONDENCE: There was no discussion by the Commission.

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J. CLOSED SESSION:

The Airport Commission did not go into closed session.

There are no planned agenda items for a Closed Session for the current meeting.

In the event of any urgent matter requiring immediate action which has come to the attention of the Airport Commission after the agenda was issued and which is an item appropriately addressed in Closed Session, the Airport Commission may discuss and vote whether to conduct a Closed Session under Brown Act (California Government Code Sections 54954.2(b)(2) and 54954.5) and Sunshine Ordinance (San Francisco Administrative Code Section 67.11).

If the Airport Commission enters Closed Session under such circumstances, the Airport Commission will discuss and vote whether to disclose action taken or discussions held in Closed Session under the Brown Act (California Government Code Section 54957.1) and Sunshine Ordinance (San Francisco Administrative Code Section 67.12).

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K. ADJOURNMENT:

There being no further calendared business before the Commission the meeting adjourned at 9:44 AM.

(Original signed by: Jean Caramatti) Jean Caramatti Airport Commission Secretary